



HEALTH **SOURCE**

8.6 Release Notes

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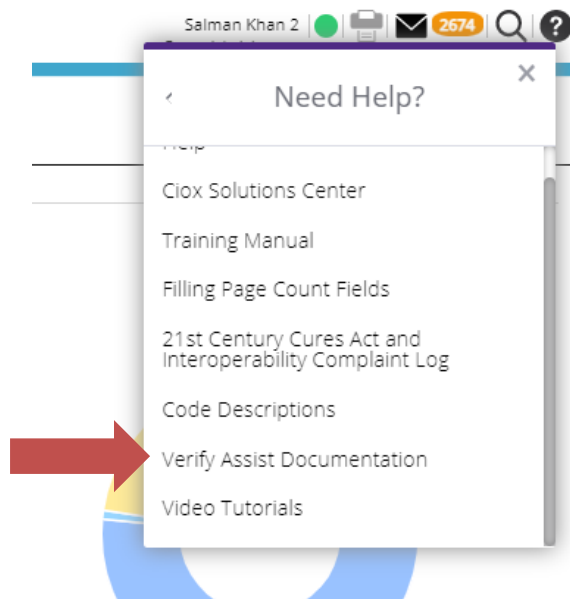
Verify Assist Backlog Form (Pendo)

A new section has been added in the Resource Center within HealthSource to submit requests for assistance clearing the Verify Assist Backlog.

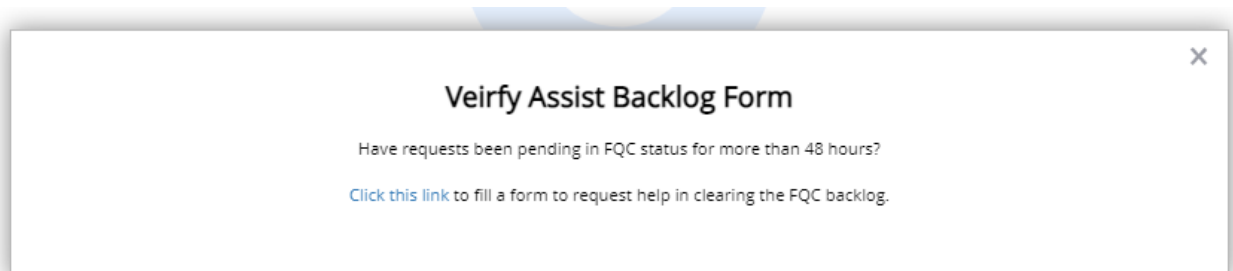
To access this form, navigate to and select the “?” icon in the top-right section of HealthSource.



Within the drop-down menu, select the option for *Verify Assist Documentation*.



A message box will appear and route users to documentation and the request form within the Datavant Vault.



Code Descriptions (Pendo)

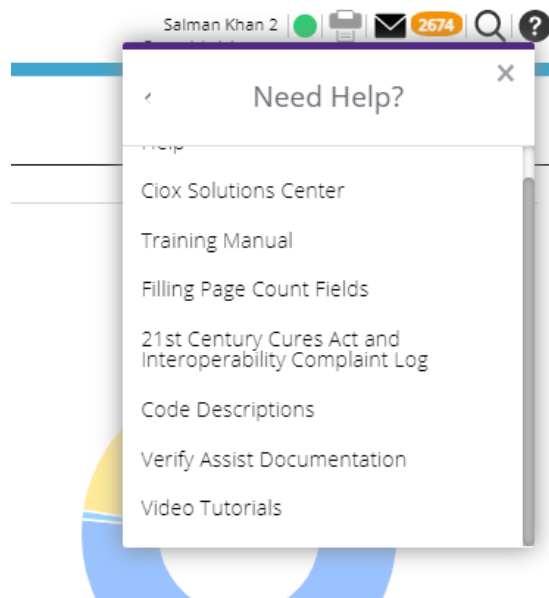
A new section has been added in the Resource Center within HealthSource to look-up Record Type codes, Milestone and Status codes, and Post Fulfillment Exception codes.

This section is meant to be a quick point-of-reference when any of these events are encountered within HealthSource and the User needs more detail on next steps.

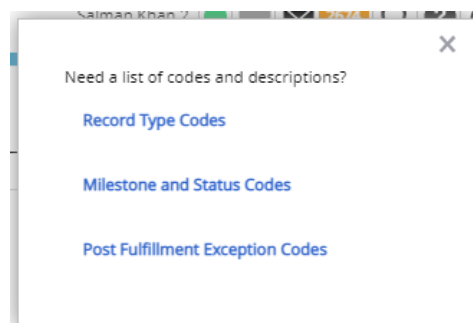
To access this form, navigate to and select the “?” icon in the top-right section of HealthSource.




Within the drop-down menu, select the option for *Code Descriptions*.



Select the section that applies to the event you require details on.



User Experience & Technical Enhancements

User Type (End-User, Administrator, Technical)	Area	Problem/Error Solution implemented/amended behavior	Reference #
End-User	Pull List Request	<p>The Split function should not be available when initially logging or continuing to log a Pull List request. When used, another eID is created which gets stuck in Back Office and will never be released.</p> <p>The Split function is now disabled for Pull List Request type requests as this is not the standard operation procedure.</p>	67173
End-User	Request Letter Error	<p>Sometimes pages in the Request Letter are corrupt and appear as missing/blank and an Error is given to User when opening the request and User cannot see any of the pages. The request is stuck in Packaging in Process and will not proceed to the Back Office.</p> <p>When there are <i>corrupt pages</i> in the Request Letter, now a Message displays telling the User which page number(s) is corrupted/missing. The User can click the Edit button on the Message and go directly to the 'Edit' window to delete the corrupt page(s) and re-add. The message displays upon opening the request and upon clicking the Submit and Close or Submit and Next buttons. Below is an example of the new Message.</p> 	67018 67555
End-User	Continuity of Care Request	US military States were added to the "Continuity of Care" Request Information State field dropdown and to the SHIP to State field dropdown.	67266
Technical	esMD & COLO	Technical enhancements and migration of esMD to new location	65529 62217
Technical	Hashicorp	Hashicorp is replacing Cyberark. RSP services and Request Status Pollers were updated to support Hashicorp.	67760

User Type (End-User, Administrator, Technical)	Area	Problem/Error Solution implemented/amended behavior	Reference #
Technical	IDSB	Requester Configuration update to include IDSB as Internal Requester in Platform Admin	67801
Technical	Record Hub	Enhancements to Search Services API to include Patient Identifiers such as Case Number, Claim Number, and Chart Id in the response parameter.	67524